



COVID-19 Thomas Road Kids Parents FAQ

Parents, we know that this season of reopening may create some questions. We would like to keep you in the know and have any of your reopening questions answered.

What happens if a volunteer or staff member tests positive for COVID-19?

- Parents of the children and Volunteer Team Members who came in contact with that Team Member will be notified by email or phone call within 12 hours. Additionally, the facilities will be professionally cleaned. The Volunteer or Staff Member will not be able to return until after a negative test result and 14-days have passed.

What happens if a Child tests + for COVID-19?

- Parents of the children and Volunteer Team Members who came in contact with that child will be notified by email within 12 hours. Additionally, the facilities will be professionally cleaned. We will ask parents that any siblings refrain from in person attendance until after a 14-days and a negative test result can be provided.

How will you be cleaning?

- We have enhanced cleaning procedures that include:
 - Handles and common touch surfaces will be frequently cleaned.
 - Facilities are professionally cleaned weekly before services.
 - Toys are used for one service, removed and cleaned for the following week.
 - After each service, the facilities are cleaned as followed:
 - Preschool**
After each service, using disinfectant to clean the following:
 - Counters
 - Tables and chairs
 - Door handles
 - Toilet seats
 - Changing table/pad
 - Elementary**
After each service, using disinfectant to clean the following:
 - Table-tops
 - Balls
 - Controllers

- Door handles
- Tables and chairs

Check-in

After each service, using disinfectant to clean the following:

- iPad/Computer screens
- Printers
- Counter tops
- Door handles
- Outside tables and chairs

Are masks be required?

- Masks are required in Thomas Road Kids for all volunteers and older children are encouraged to wear masks. Masks will be available for volunteer team members and children/students.

What is different for Check-In/Out?

- Check-in will take place 20 minutes prior to service time in which Kids programming is provided.
- If a specific age group's capacity is reached, we will have resources for church at home and children that go into our main worship service.
- All Check-In will take place in Lower Main street to best socially distance our hallways yet allow for convenient check-in/out.
- Our check-in space is laid out to encourage social distancing. As families enter, children will be temperature checked to help provide safe environments.
- Parents will exit the left side doors of the main worship auditorium at the end of the service to go checkout their children.

What happens if a temperature reads over 99.7?

- We do ask that if your child has any feelings of illness, cough, runny nose, low-grade temperature, etc. to refrain from attending ministries until they feel well.
- If a child's a temperature over 99.7, a Thomas Road Host Team member will complete their check-in process. A host team member will explain our temperature policy and encouraging the family to attend Church-At-Home. We ask that children with a temperature above 99.7 or other symptoms of illness not attend in person.

What other measures will be taken to reduce the spread of COVID-19?

- Every Volunteer Team Member will be temperature checked, enhanced cleaning and social distancing measures will continue, and rooms will follow the Virginia phase guidelines as it pertains to capacity and social distancing.

- We are also changing our normal traffic flow patterns in our hallways to provide increased social distancing.
- We are pre-registering children for attendance so that we can best prepare and accommodate social distancing mandates for Virginia.